

Chagford Jubilee Hall

Hearing Induction Loop System

User Information

In compliance with the Equality Act 2010 and the parts of the Building Regulations published by the Department for Communities and Local Government that are relevant to public buildings the Jubilee Hall is equipped with a fully functioning large area assistive listening system (a telecoil or 'T' system).

This has been installed to assist those who are hard of hearing to participate in public events and entertainment activities.

The system operates by deploying sensitive microphones placed in strategic locations within the hall. The signals from the microphones are transformed into an electrical current and transmitted via a powerful magnetic induction loop around the interior perimeter of the hall. The loop creates a magnetic field that fluctuates with the audio content. Hearing aids that are compatible with the telecoil system can detect the magnetic pulses and turn them into audio signals for the earpieces.

The induction loop driver is situated in the small lobby between the kitchen and the stage steps, above the kitchen door. It can be turned on using the power supply switch beside the unit. No other adjustment is necessary.

It has been noted that the induction loop system can cause interference with the magnetic pickups on electric guitars leading to feedback and distortion from amplifiers. This is because guitar pickups are sensitive to the magnetic impulses transmitted by the induction loop. If this is found to be the case the simple remedy is to disable the induction loop for the duration of the performance by turning off the power supply to the unit.

Because the induction loop system uses considerable amounts of energy the default system setting is 'Off'. Hall users wishing to enable the system can turn it on by simply turning the switch in the lobby to the 'On' position. Please remember to turn it off at the end of the hire session.